Hall Ticket Number :															
Code: 7P1A33															
M.B.A. III Semester Supplementary Examinations October 2020															
Cost and Management Accounting															
	Time: 3 Hours Answer all five units by choosing one question from each unit ( 5 x 12 = 60 Marks )														
Answ		UTIIIS	БуС	.1100	sing	One	-	*****		JIIIE	Juch	UTIII	( ) X   Z	- 60 Mai	KS J
	UNIT–I 1 What is absorption of overheads? Explain different methods of overhead absorption														
1.												12M			
	OR N/hat was the always to a factor ( ) Early in height														
2.	·										12M				
3.	<b>UNIT-II</b> 3. What are the different methods of costing? Explain in brief with examples of														
0.	5 1 1										12M				
								OR							
4.	4. M/S Kamadhenu Chemical works manufactures a chemical which passes through several distinct processes. The following information is available for the process-1for the previous accounting period. Input of Material-'A' 500 kg at'40 per kg and Material-'B'300 kg at '60 per kg. Direct wages '30,000, Production overhead 40% of direct wages, Output of the process-1 was 750 units. There														
												12M			
5.	<ol> <li>What is marginal costing? Explain various marginal costing techniques and its applications</li> </ol>											12M			
	applications T2M														
6.		'B'. Th						cturi	0			•		z. product ne current	
		Particu	ulars				Р	rodu	ict-A	<b>(</b> ' <b>)</b>		Pro	duct-B (	<b>')</b>	
		Sales	Reve	enue				- 2	2,50,0	000		-	2,50,00	0	
		Less: \	Varia	ble C	Cost	1,8	0,000	)		-	1,60,	000		-	

Less: Variable Cost	1,80,000	-	1,60,000	-
Fixed Cost	<u>30,000</u>	-2,10,000	<u>50,000</u>	<u>2,10,000</u>
Profit	-	40,000	-	40,000

Calculate break-even point of both the products and state which product is likely to earn greater profit if there is i) heavy demand and ii) poor demand for its products.

## UNIT–IV

7. What is CVP analysis? discuss its assumptions

12M

12M

8. M/S Kamadhenu Enterprises is producing three different products viz. product 'A', 'B' and 'C' the cost details of which are given below.

Particulars	Products (')						
Particulars	Α	В	С				
Maximum capacity (Units)	5000	2000	3000				
Direct material cost [at '10 per kg]	40	10	30				
Other variable cost	36	25	10				
Selling price	100	50	60				
Fixed cost	20000	15,000	10,000				

Ascertain the optimum product mix under the following conditions.

Total availability of raw material is only18,000 kg. The company cannot produce more than 7,500 units of all the three products taken together. Total sales revenue of all the three products cannot exceed '6,50,000.

12M

### UNIT–V

9. Gajanana Minerals Ltd. manufactures an alloy using iron and zinc and supplied you the following budgeted information for the year 2017.

Balance as on 1 <sup>st</sup> January 2017	Tons
Stock of alloy	15,000
Stock of iron ore	10,000
Stock of zinc	5,000
Iron ore on order	6,000
Zinc on order	4,000
Balance as on 31 <sup>st</sup> December 2017	
Stock of alloy	10,000
Stock of Iron ore	7,000
Stock of zinc	5,000
Iron ore on order	6,000
Zinc on order	5,000

Production of one ton of alloy requires 1.2 tons of iron and 0.8 ton of zinc. The firm wants to sell 100000 tons of alloy during the year 2017. Prepare material procurement budget for iron and zinc for the year 2017.

OR

 M/s Bangalore Chemicals Ltd. manufactures chemical using two different raw materials viz. Material 'A' and 'B' and supplies to various pharmaceutical companies. The company has furnished the following material cost details for the month of January 2018.

The company estimated 45 kg of material 'A' at standard price of '10 per kg and 42 kg of material 'B' at standard price of '7.90 per kg required for getting 100 kg of final output. However 2500 kg of material 'A' at '9.50 per kg and 2000 kg of material 'B' at '8 per kg were actually purchased and obtained 5000 kg of final output. There was neither opening nor closing stock of materials. Calculate i) Material price variance, ii) Material usage variance and iii) Material cost variance

12M

12M

	Hall Ticket Number :													
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Code: 7P1A32 M.B.A. III Semester Supplementary Examinations October 2020													20	
	Entrepreneurship Development													
	Max. Marks: 60	_	•	<b>P</b> . <b>•</b>				••••					Time	: 3 Hours
	Answer all five unit	's by	cho	osinę	g one			n froi	m ec	ach u	nit (	5 x 12	= 60 M	larks )
							*****							
1	Elucidate the functi	~~~	of <b>F</b>	-trop	L	NIT-	·I							
1.	Elucidate the functi	0115		mep	rene	urs. <b>O</b>	R							
2.	List out the qualities	s of (	entre	pren	eur.	Ŭ								
	·			•										
					U	NIT-	11							
3.	Give a detailed acc	ount	t of T		I									
				51			R							
4.	Elucidate Corporate	e En	trepr	eneu	urship	Э.								
					U	IT-I	II							
5.	What are the sourc	es o	f Ca	oital <sup>-</sup>	for a	n En	trepre	eneu	r?					
						0	R							
6.	Explain the Govern	men	t Gra	ants	and S	Subs	idies	for a	ın Er	nterpr	ise.			
					UN	IIT-I	V							
7.	How do you prepar	e a l	Proje	ct Pi	ropos			an ill	ustra	ation.				
						0								
8.	What are the decisi	ions	unde	er un	certa	inty	?							
~	<b>— — — — — — — — — —</b>			. –		VIT-'								
9.	Explain the differen	іт тур	es o	T FOR	eign		ct Inv R	estr	ient.					
10.	Distinguish betwee	n Do	mes	tic a	nd In			al Ent	trepr	eneu	rship	).		

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	Hall Ticket Number :												
	Code: 7P1A35A R-17												
M.B.A. III Semester Supplementary Examinations October 2020 Personnel Administration, Policy and Procedure													
	Max. Marks: 60 Time: 3 Hours Answer all five units by choosing one question from each unit ( 5 x 12 = 60 Marks )												
1.	<b>UNIT–I</b> Define Personnel management and Explain nature and objectives of Personnel Management?												
2	OR State the reasons for the growth of Percennel Management												
2.	State the reasons for the growth of Personnel Management.												
	UNIT–II												
3.	What is the scope of personnel policy? and Describe objectives of personnel policy making												
4	OR												
4.	Interpret department structure and Illustrate with examples.												
5.	<b>UNIT–III</b> Draft an appointment order for a post of personnel manager												
6.	<b>OR</b> Distinguish promotion and transfer letters with suitable formats												
	UNIT–IV												
7.	What do you mean by compensation structure?												
8.	<b>OR</b> What are the factors affecting wage fixation in India?												
0	<b>UNIT-V</b> What are the points to be observed in drafting of suspension order?												
9.	OR												
10.	What are the steps involved in calculation of gratuity?												

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## Code: 7P1A35C

M.B.A. III Semester Supplementary Examinations October 2020 Services Marketing

Max. Marks: 60 Time: 3 Hours Answer all five units by choosing one question from each unit ( 5 x 12 = 60Marks )

# UNIT–I

1. Discuss the evolution and growth of service sector in India

### OR

2. List the four characteristics that distinguish services from goods and discuss how each would impact the marketing of a chain of fitness centers.

## UNIT–II

3. What are the levels and patterns of service market segmentation?

### OR

4. What is service consumer behaviour? Elaborate on the facts and importance of consumer behaviour in services.

# UNIT–III

5. Explain the new service development process in detail. What do we mean by physical evidence?

### OR

6. Explain the Integrated Gaps Model of service quality & the prescriptions for closing quality gaps.

## UNIT–IV

7. What is service quality? What are various types of gaps that influence consumer perceptions of service quality? What are the factors that influence the size of each of the service quality gaps?

### OR

8. Discuss about Total quality Services Marketing with suitable examples.

## UNIT–V

9. How will you design communication mix for promoting services? Explain.

#### OR

10 What do you mean by Service Recovery? Discuss various services recovery strategies

Hall Ti	cket Number :													
Code:	7P1A34C			<u> </u>			I	I	<u> </u>	<u> </u>	<u> </u>	1		R-17
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	Retail Marketing													
	Marks: 60 r. all five upits b			ina	<u></u>	<u>au a</u>	ation	from	~ ~ ~	Noh	uni+	1 5 1 1		ime: 3 Hours
Answe	r all five units b	by Cr	1005	ing i	She	40e ****	*****	1 1101	nec		UTIII		I Z -	00 MUIKS )
							UNI	Г—I						
1.	Discuss variou	s typ	es o	f reta	ail for	mats			with	suita	ble e	xamp	les	
	OR Explain in detail the Strategic Retail Planning Process													
2.	Explain in deta	il the	Stra	tegio	c Ret	ail P	anni	ng P	roces	SS				
3.	Discuss in deta	ail the	tho ع	sten	s inv		UNI d in r		handi	ise n	lanni	na		
0.				otop	5 111	0100		DR		100 p		iig		
4.	Describe in detail methods of Evaluating Merchandise Performance													
	_													
							UNI	[						
5.	Explain the imp	oorta	nce	of sto	ore la	ayout	and	prod	uct s	pace	e in d	eterm	inin	g the success
	of retail outlet													
0		A 1.			-	.,								
6.	What is Price A	Adju	stme	nts?	Des	cribe	how	/ Pric	ce ca	n be	use	d to S	stim	ulate Sales in
							UNIT	–IV						
7.	Outline the imp	oorta	nce	of loo	catio	n deo	cisior	ns for	່an ເ	lpco	ming	retail	ma	Il proposed to
	come up in you	ır nei	ighbo	orhoo	bd									
								DR						
8.	Explain the typ retail locations	es re	etail	ocat	ions	and	the a	i, Fac	ctors	Affe	cting	the A	ttra	ctiveness of a
							רואט	-v						
9.	What is the in	npac	t of i	nforr	natic				in re	tailin	g ?H	lighlig	ht th	ne features of
	bar coding and	reta	il au	dit										
							(	DR						

10. Define the customer relationship management and expalin the CRM process flow to be followed in a retail organisation.

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	Hall Ticket Numb	er:								
	Code: 7P1A36B	I								R-17
	M.B.A. I	II Semester								020
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	Max. Marks: 60									me: 3 Hours
	Answer all fiv	e units by ch	loosing	) one qı ***	Jestior *****	n from e	each u	nif ( 5 x	12 = 60	) Marks )
				UNIT	<b>_I</b>					
1.	Define Investr	nent. Discuss	Differe			Avenue	\$			
••			Dinoro		DR	tronuo.	-			
2.	Define Portfoli	ia Evolain Pa	rtfalia N			rocoss				
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_				UNIT-					- 1	
3.	What is econd	mic analysis?	Explai	-		s of mic	o econ	omic an	alysis.	
	_				DR					
4.	Porter's five for	prce model-Ela	aborate	<b>)</b> .						
			Г							
				UNIT-	-111					
5.	Explain about	Dow theory w	vith ass	umption	s.					
				C	DR					
6.	Distinguish be	tween fundan	nental a	analysis	and te	chnical	analysis	6.		
				UNIT-	٠IV					
7.	Define Risk. E	xplain about	types o							
			•		DR					
8.	Explain the ex	pected return	and St	andard	Deviati	on of re	turns fo	or a stoc	k havin	a the
0.	following:									9
		Returns(%)	-25	-10	0	15	20	30	35	
		Probability	0.05	0.10	0.10	0.15	0.25	0.20	0.15	
		· · · · · · · · · · · · · · · · · · ·		UNIT-						<u> </u>
9.	Explain about	Markowitz m	odel.		•					
ς.										

# OR

10. Explain about the Capital Asset Pricing Model.

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